

Privacy Policy

The following information is intended to help you understand what information we may collect, how we may use it, and how we protect it.

Donor Privacy Policy

We will not sell, share or trade our donors' names, email addresses, addresses, phone numbers or other personal information with any other entity, nor send mailings to our donors on behalf of other organizations. This policy applies to all information received by Coast Guard Mutual Assistance, both online and offline, on any Platform ("Platform", includes the Coast Guard Mutual Assistance website, CRM system, and mobile application), as well as any electronic, written, or oral communications.

Information Collected and Stored Automatically

Our website automatically collects non-personally identifiable information on our site visitors, specifically location (city level), language, browser version, operating system version, Internet Service Provider, mobile device type, pages visited, and IP address. This information is used to compile statistics on the number of visitors to our site and the pages most often viewed so that we can make our site more useful to visitors.

How We Use Your Personally Identifiable Information

Your personally identifiable information will be collected when you voluntarily submit it, such as when making a donation or requesting assistance. We will use these information to contact you and acknowledge your donation and, as appropriate, inform others of your kindness when donations are made in honor or memory of another. We also use the information for retiree mailing. Other information collected is only used for its intended purpose such as processing a credit card donation or establishing a pay allotment from military active duty or retirement pay, or during our annual campaign. It is our policy to acknowledge the support of donors who contribute \$500 or more annually by publishing only their names in our Annual Report. Requests to make a donation anonymously may be made on the appropriate contribution form and are always honored. Donors and potential donors who do not wish to receive additional correspondence from CGMA regarding fundraising activities may opt-out by using contact us and selecting the Donations category or by calling 703-875-0404..

For those individuals requesting assistance, CGMA and its employees will use your personal information only in the performance of their duties related to providing you the services you have requested. This may include requesting information required to establish eligibility and need in accordance with IRS requirements of providing charitable assistance and to collect payments on no-interest loans provided as assistance.

Protecting Personally Identifiable Information

Coast Guard Mutual Assistance works to protect its clients and supporters through the implementation of management, operational, and technical security controls that ensure the confidentiality, integrity, and availability of the personally identifiable information collected and maintained.

If you submit your personal information through our website, data in transit is protected using modern encryption methods.

Requests to review personal information we may have collected on you and request corrections may be made by using contact us and selecting the Donations category.

E-Mail and Facsimile Caution

Neither e-mail nor facsimile transmission is necessarily secure against interception. If your communication is very sensitive or includes personal information such as a bank account number, credit card number, or Social Security Number, and you are unable to transmit it to us via our website, we recommend you send it through your local CGMA Section or by postal mail instead.

Security and Consent Notice

The Coast Guard Mutual Assistance (CGMA) computer system, including all related equipment, networks, devices, and specifically including Internet access there to are provided for the express use of CGMA employees and clients. CGMA may monitor its system for all lawful purposes, to insure authorized use, and for management of its system. During such monitoring, information may be examined, recorded, copied and used for authorized security procedures. All information sent to this site, including personal information, may be so monitored.

The unauthorized use of CGMA's computer system may subject the user to administrative action or criminal prosecution. Use of CGMA's computer system (either authorized or unauthorized) constitutes consent to monitoring of this system and the information obtained thereby.

If you have questions or comments about the information presented here, please contact us at cgma@cgmahq.org.